

## pcCashdrawer Products

### WARRANTY AND RETURN PROCEDURES

AVE Investments, Inc. warrants its **pcCashdrawer**™ products as follows:

The **pcCashdrawer**™ products sold by AVE Investments, Inc. will be free of defects in material or workmanship for three years from the date of purchase by End User under normal use and service.

From the date of purchase by End User through the applicable warranty period, AVE Investments, Inc will replace the product at no charge with the same model or a model that most closely corresponds to the original model. Replacements may be new or repaired units.

#### Conditions to Warranty Service

For warranty service, the following requirements must be met:

1. An RMA form (Return Material Authorization) must be filled out on the web site at [www.pcCashdrawer.com](http://www.pcCashdrawer.com). After receipt of form AVE Investments, Inc. must be able to contact the sender in an attempt to resolve the problem over the phone. If, after the telephone conversation, it has been determined that the problem cannot be remedied by phone, an RMA number will be issued.
2. AVE Investments, Inc. will then ship a replacement unit to the End User's address with the End User's software pre-loaded on the hard drive at no cost beyond freight to the End User providing a) the unit is still within its warranty period and b) Customer has made the contents of its "gold drive" available to AVE Investments, Inc in advance of the failure of the product. The Customer is solely responsible for the contents of the "gold drive" which will be kept in all confidentiality on file at AVE Investments' facilities.
3. The End User's credit card will be charged for the cost of freight at the time of shipping. Customer then has 30 days in which to return the defective unit to AVE Investments, Inc. in the pre-addressed packaging supplied or End User agrees to pay for the replacement.

#### Exclusions from the Warranty

This warranty does not cover the following conditions described below.

Abuse or damage to equipment due to:

- Accident, misuse, abuse, fire, flood, or "Acts of God" or other contingencies beyond the control of AVE Investments, Inc.
- Use of incorrect line or input control voltages
- Failure to follow proper operating instructions.
- Improper or unauthorized repairs or modifications.
- Any unit which has had its serial number altered, defaced or removed.

Non-warranty repairs will be performed at the rate posted on the current price list.

There are no warranties, expressed or implied, except the warranty that is expressly set forth in this warranty statement.

The obligation of AVE Investments, Inc shall be limited to replacement or repairs as set forth.

AVE Investments, Inc shall not be liable for incidental or consequential loss or damage arising out of or in connection with use or performance of the equipment.